

## Remote Access Guide

Students have been issued their Username, Password and Email Address on a sticker for safe keeping.

All of our Remote Learning Platforms and IT Systems can be access via the Student Area on the website [here](#).

## Multi-Factor Authentication

As an additional layer of Security to our systems, we require Students to setup Multi-Factor authentication on their Microsoft Account for accessing resources remotely.

Students can choose to register for SMS tokens or for the Authenticator App. A guide is available by clicking [here](#).

## Accessing Learning Platforms (SPARX, Educake & Similar)

Madeley Academy use Single Sign On (SSO) where we can to support students with accessing their online resources.

This means that Students can click 'Login with Microsoft' on the homepage of the applications rather than entering a username and password.



## Bromcom Student Portal (VLE)

Students can sign in to the Bromcom Student Portal using the 'Login with Microsoft Account' option. This allows Students to view their timetable, homework, session 3s and other important information all in one place.

Students can access the Student Portal via [Student Portal - Login \(bromcomvle.com\)](https://bromcomvle.com). Please note the mobile app is currently not supported. Students must access the portal via a web browser from any device.

## IT Support

IT Support is available by emailing [ithelpdesk@madeleyacademy.com](mailto:ithelpdesk@madeleyacademy.com)